



Case Management Experience

Lorraine is a dedicated case manager with an extensive nursing background and experience managing cases involving a broad variety of severe and catastrophic injuries from end-to-end. She brings proven skills in assessing, planning, coordinating, and implementing complex care and rehabilitation packages. Lorraine possesses specialist expertise in acquired & traumatic brain injury, neurological disorders, sensory impairment, mental health, cognitive impairment, and orthopaedic trauma. Lorraine is adept in building positive and productive relationships with clients, families and legal professionals, offering impactful clinical advice and supporting during exceptionally challenging times. She is a highly effective advocate, ensuring the needs of the client are thoroughly understood, represented and remain central throughout the rehabilitation and litigation processes. Lorraine is adept in collaborating with practitioners from various disciplines and communicating complex clinical information to individuals of all levels of understanding. She specialises in advanced assessment and the management of complex cases and has significant experience building and leading high-performing multidisciplinary teams. Lorraine utilises a 'top to toe' systems approach and establishes highly effective rehabilitative support frameworks to consistently drive optimal client outcomes. She is fully trained in Civil Procedure Rules and diligently maintains her continuing professional development through a variety of training and education activities.

Specialisms

- Severe & Catastrophic Injury
- Brain Injury
- Neurological Disorders
- Mental Health
- Orthopaedic Trauma
- Sensory Impairment
- Cognitive Impairment
- Advanced Assessment

Qualifications

- MSC Advanced Forensic Practice for Custody & Sexual Assault
- Assessment & Treatment in Dual Diagnosis (MSc Level 7)
- Advanced Studies in Education & Training
- BSc Combined Nursing Studies (Critical & Acutely Ill Adults – Intensive Care)
- DipHE Nursing Studies

Professional Background

Lorraine is a senior nursing professional with over 25 years of diverse experience within both the NHS and the private sector. She has extensive experience of intensive and high dependency care, emergency surgery, advanced physical assessment, forensic practice, minor illness, progressive neurology, acquired brain injury and mental health, inclusive of dual diagnosis. Lorraine is an accomplished leader with a broad range of clinical management experience. This includes having established and developed a team of psychologists and a bespoke service within the Transforming Rehabilitation arena, providing mental health treatment to address both mental health issues and recidivism of crime. She has also managed a mass vaccination centre and a 68-bed neurological care centre. Throughout her career, Lorraine has led assessment, diagnosis, treatment and care evaluation activities for a broad range of patients and is renowned for providing safe clinical decision-making and effective care.



Career History

Clinical/Operational Supervisor (Covid-19) & Clinical Lead (Mass Vaccination centre)
Hertfordshire Community NHS Trust/RetroLink Ltd
(2021 - Present)

Advanced Nurse Practitioner (Minor Illness, Minor Injuries, Triage & Practice)
Milton Keynes Medical Centre
(2018 - 2021)

Immediate Needs Assessor & Catastrophic Case Manager
Bush & Company Rehabilitation / Proclaim Care
(2018 - 2020)

Clinical Director
Lantern Civil & Criminal health Consulting
(2018)

Regional Manager (Communities Rehabilitation Companies)
St Andrews Healthcare
(2015 - 2017)

Advanced Forensic Nurse Practitioner
Mountain Healthcare & G4S
(2013 - 2015)

Registered Nurse (ITU & Emergency Medicine)
Mayday Healthcare & Your World Healthcare
(2013)

Area Manager
Team Brain Injury Support
(2012 - 2013)

Manager of Clinical Operations
Badby Park Ltd
(2010 - 2021)

Senior Staff Nurse & Clinical Lead
Primecare Forensics & Medical Services
(2010 - 2010)

Staff Nurse (Intensive Care Unit)
various NHS Trusts
(2007 - 2010)

Memberships

- Nursing and Midwifery Council
- Royal College of Nursing
- RCN Nurses in Management & Leadership
- RCN Nursing in Justice & Forensic Health Care Forum
- RCN Neuroscience Forum
- RCN Society of Orthopaedics & Trauma Nursing
- RCN Mental Health Forum
- RCN Ethics Network
- RCN Quality Improvement Network
- NHS Clinical Commissioning Group National Networking Forum
- British Association of Brain Injury Case Managers
- Case Management Society UK
- Vocational Rehabilitation Association

Ages Covered

- 13 Year & Above