



Case Management Experience

Kelly is a dedicated case manager with a decade of experience utilising the insight of her extensive career in occupational therapy to support clients throughout their end-to-end rehabilitation journey. This includes evaluating client requirements and spearheading the negotiation and coordination of aligned medical interventions, support services and rehabilitation, both statutory and private. She specialises in cases regarding complex spinal, orthopaedic and brain injuries. Kelly's clients frequently commend her deep understanding of, and effectiveness in addressing, both the practical and psychological impact of a serious injury. She is a tireless advocate for her clients and provides clear and regular communication, ensuring all parties remain fully informed at every step of the journey. Kelly ensures her clients always benefit from the latest information and best practices via diligent professional development. She has also received comprehensive training in Civil Procedure Rules.

Specialisms

- Brain Injury
- Spinal Injury
- Neurological Disorders
- Orthopaedic Injury
- Sensory Impairment
- Psychological Injury
- Vocational Rehabilitation
- Infections
- Stroke
- Neuro-Rehabilitation
- Care, Aids & Equipment Reports

Qualifications

- BSc (Hons) Occupational Therapy

Professional Background

Kelly brings comprehensive expertise generated over a 22-year career in occupational therapy. This includes almost two decades specialising in neuroscience, leading the treatment of complex brain and spinal injuries across inpatient, outpatient and community settings.

During her position as Team Leader within the Acute Neurosurgical and Neurology Department of St George's Hospital, Kelly managed assessment and treatment of a complete range of neurological conditions. This included brain and spinal injuries, brain tumours, subarachnoid haemorrhages, multiple sclerosis and Guillain-Barré syndrome. Following this, Kelly served as Team Leader of Wolfson Rehabilitation Centre's Occupational Therapy department. This involved working with a broad range of neurological diagnoses with a primary focus on brain injuries, frequently including cases of multiple injuries.

Throughout her career, Kelly has leveraged a comprehensive, multi-disciplinary approach to support individuals in realising their optimal physical, mental, social, vocational and economic potential. This has included coordinating and delivering rigorous and effective rehabilitation programmes, overseeing discharges, providing training to carers within client homes and leading outpatient vocational rehabilitation activity. Kelly ensures smooth delivery of these processes via thorough risk assessment and close liaison with multi-disciplinary healthcare professions, social workers, employers and other support organisations. Kelly has also provided clinical teaching on neuro-rehabilitation within the NHS and led a wide variety of service development projects, driving significant improvements in patient experience and outcomes.



Career History

Case Manager & Expert Witness

Various
(2012 - Present)

Medical Student Clinical Teaching Lead & Patient Experience Coordinator (Neurorehabilitation)

Wolfson Rehabilitation Centre
(2014 - 2017)

Practice Educator (Occupational Therapy)

St George's Hospital & Wolfson Rehabilitation Centre
(2004 - 2013)

Team Leader (Occupational Therapy Department)

Wolfson Rehabilitation Centre
(2008 - 2008)

Memberships

- Case Management Society UK
- British Association of Brain Injury Case Managers
- Health & Care Professions Council

Ages Covered

- Adults only