

Case Management Experience

Agnès has built a distinguished career since qualifying as a Social Worker in England in 2003, focusing primarily on supporting individuals and families through critical life moments and crises. Her specialisation in brain and spinal cord injuries among adults with complex needs underscores her deep commitment to rehabilitation and independence.

Throughout her illustrious career, Agnès has excelled in navigating the complexities of hospital settings in the UK, playing a pivotal role in the continuum of care for individuals facing life-altering injuries and conditions. Her tenure at renowned institutions like St George's Hospital in London, as part of the Level 1 regional neuro-rehabilitation unit known as The Wolfson, showcases her profound impact on patient care. At St George's, Agnès was instrumental in bridging the gap between acute care and long-term rehabilitation for adults with severe brain and spinal cord injuries. Her work focused on facilitating a seamless transition from hospital to home, emphasising the integration of intensive multidisciplinary input and complex care planning to ensure that every patient received personalised, high-quality rehabilitation services as well as intensive multi-disciplinary input and complex care planning for adults with severe brain and spinal cord injuries.

Her experience extended to managing catastrophic injuries as a Case Manager over the recent period, where she oversees care for children and adults with a broad spectrum of injuries, including brain and spinal cord injuries, amputation, and complex trauma. Her extensive background highlights her adeptness at navigating complex healthcare environments, her ability to engage with and advocate for her clients, and her skill in coordinating comprehensive care plans that promote autonomy and well-being.

Specialism

- Brain Injury
- Neurological conditions
- Amputations
- Learning disabilities
- Care Management
- Spinal Cord Injuries

Age group

- Adults

Professional Background

Agnès' journey began in France and Guadeloupe, where her early work with children with severe disabilities and mental health issues set the foundation for her career. Her move to London in 1997 expanded her experience to include support for adults with mental health challenges and children under the care of the Local Authority, further enriching her understanding of diverse care needs. Her tenure within Social Services, first in Children Services and then in Adult Services since 2006, has endowed her with profound insights into the challenges faced by those experiencing ill health, disabilities, and mental health issues.

Her systemic practitioner training and role as a trustee for a disability charity offer Agnès a unique perspective on service gaps and the importance of multi-disciplinary teamwork, active listening, and negotiation skills. As a Best Interest Assessor, her capability in conducting Mental Capacity Assessments reflects her comprehensive approach to client care. Her work across London boroughs showcases her exceptional knowledge of statutory service provision and her strategic use of resources to support client discharges and manage challenging situations. Agnès' membership in the BISWG, along with her registration with Social Work England and BABICM, underscores her commitment to continuous professional development and her standing as a dedicated advocate for individuals with brain injuries and complex care needs.

Career history

- London Borough of Wandsworth **March 2019 to present**
Deprivation of Liberties and Safeguards (DOLS)
Best Interest Assessor (BIA)
- London Borough of Merton, Hospital-to-Home Team **October 2021 to December 2023**
Assistant Team Manager
- London Borough of Wandsworth **June 2020 to October 2021**
Community Adults Health Services.
Assistant Service Manager
- London Borough of Wandsworth **October 2017 to May 2020**
Senior Practitioner
- London Borough of Hackney **February 2016 to October 2017**
Hospital discharge, Senior Practitioner
- London Borough of Wandsworth /St Georges Hospital **October 2015 to January 2016**
Social Worker
- Various London Boroughs, **August 2003 -January 2016**
Social Worker

Qualifications

- Kingston University, London 2017- Best Interest Assessor Training
- Institute of Family Therapy and Birkbeck College, University of London, 2009-2012
- Post-Graduate Certificate in Systemic Practice with Families and Couples
- Institute of Family Therapy and Birkbeck College, University of London, 2008-2009
- Graduate Certificate in Systemic Practice with Families and Couples
- Southbank University, 2001 – 2003, MA/Postgraduate Diploma in Social Work
- I.S.I.S – C.R.E.A.I, Neuilly-sur-Marne, France, 1994 – 1997, Diplôme d'Educateur Spécialisé
- University of Reims, France, 1993 – 1994, Psychology

Professional Memberships

- BABICM
- Social Work England Member

Languages spoken

- English
- French